



General Terms and Conditions of Purchase Order:

-Suppliers are required to notify Quality Machine Products, Inc. (QMP) of nonconforming product when it is discovered at suppliers' locations and in cases where release to QMP has occurred, if applicable.

-Suppliers are required to notify QMP of changes in product and/or process, and changes of suppliers, and where required, obtain QMP approval. QMP must be notified of changes of manufacturing location.

-Suppliers are required to provide right of access by QMP management, QMP customers, and regulatory authorities to all applicable areas of all facilities, at any level of the supply chain, involved in the order and to all applicable records.

-Suppliers are required to maintain all applicable records for a minimum retention period of ten years.

-Suppliers are required to flow down to the supply chain the applicable requirements including QMP customer requirements.

-Suppliers are responsible to take Corrective Actions when QMP or its customers flow down corrective action requirements, in cases when it is determined that suppliers are responsible for the nonconformity.

-Suppliers are required to respond to Corrective Action requests in a timely manner.

-Suppliers of calibration services or calibrated equipment are required to comply with the requirements of ISO 9001 and AS 9100, 7.6.

-QMP requires suppliers of special processes to provide evidence of process validation according to the requirements of ISO 9001 and AS 9100, 7.5.2. Evidence of validation could include a third party registration to ISO 9001, AS 9100, or similar standard that requires validation of special processes. Alternatively, suppliers of special processes may provide a letter or other evidence of process validation (e.g., from aerospace customers). Evidence of process validation must demonstrate conformity to the following requirements (excerpted from ISO 9001/AS 9100, 7.5.2): The organization shall validate any processes for production and service provision where the resulting output cannot be verified by subsequent monitoring or measurement. This includes any processes where deficiencies become apparent only after the product is in use or the service has been delivered. Validation shall demonstrate the ability of these processes to achieve planned results. The organization shall establish arrangements for these processes including, as applicable:

a) Defined criteria for review and approval of the processes, qualification and approval of special processes prior to use,



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- b) Approval of equipment and qualification of personnel,
- c) Use of specific methods and procedures, control of the significant operations and parameters of special processes in accordance with documented process specifications and changes thereto,
- d) Requirements for records (see 4.2.4), and
- e) Revalidation.